

epiq security

Health care restructuring

While navigating the complexities of any insolvency and restructuring proceeding can be difficult, a whole set of unique challenges accompany restructuring of companies in the health care industry. In these types of transactions, it is crucial that the company engage seasoned professionals to offer guidance and efficient procedures necessary to effectively navigate the multi-jurisdictional regulations and special considerations presented. Epiq offers the proven processes, powerful technology, and unparalleled expertise required to successfully navigate healthcare restructuring.

HIPAA and data security

Health care organizations face stringent regulations when it comes to security. From pre-filing to post-confirmation, Epiq complies with all applicable federal statutory and regulatory requirements – from HIPAA and HITECH to the security protocols surrounding personally identifiable information (PII) and protected health information (PHI).

Our proprietary intake methods are HIPAA compliant, follow the provisions of HITECH, and are reviewed and verified by independent third parties. We review and redact information as needed from all claim images, and have processes in place to review and quality-check every document that will enter the public domain.

Patient communications

Communicating with patients and other interested parties is of paramount importance. Our strategic communications team works with clients to prepare critical information, and then helps get that information into the right hands by launching and managing communications programs and protocols that support legal and financial strategies.

Epiq employs a full-time dedicated security team and our data is housed in a Tier IV data center. We ensure that the highest industry standards of physical and network security measures are in place and followed throughout the entire restructuring process.

Understanding HIPAA and the ability to protect PII from getting into the public domain is vital to a successful reorganization, but that alone isn't enough. Our subject matter expertise in healthcare restructuring enables us to identify – and help you avoid – the potential pitfalls related to data security and privacy, as well as the myriad complexities of any corporate restructuring.

In addition, Our state-of-the-art in-house call centers, which are staffed by specially trained operators in several worldwide facilities, are able to handle a high volume of inquiries. Finally, Epiq hosts and maintains case specific websites for easy online access to information, as well as dedicated settlement websites when necessary.

Representative cases include:

- Adeptus Health, Inc.
- Alterra Healthcare Corporation
- Angiotech Pharmaceuticals US Inc.
- Assisted Living Concepts
- Atkins Nutritionals, Inc.
- ATLS Acquisition, LLC (Liberty Medical)
- The Brooklyn Hospital Center
- Casa Grande Regional Medical Center
- Caritas Health Care
- Carraway Methodist Health Systems
- Charter Behavioral
- Contract Research Solutions, Inc.
- Daytop Village Foundation Inc.
- Devonshire PGA Holdings, LLC
- Episcopal Health Services, Inc.
- Fairmont General Hospital, Inc.
- Flushing Hospital & Medical Center.
- Home Health Corp. of America
- Hudson Healthcare
- Landauer Healthcare Holdings, Inc.
- Mariner Health Group
- Medifacts International, Inc.
- Maxxim Medical Group, Inc.
- Moore Medical Center, LLC
- North General Hospital
- Primary Health Systems, Inc.
- Proxymed Transaction Services, Inc.
- Physicians Computer Network
- Quincy Medical Center
- Robotic Vision Systems, Inc.
- Rotech Healthcare Inc.
- The Scooter Store
- St. Vincents Medical Centers
- Rotech Healthcare Inc.
- SeraCare Life Sciences
- Sumner Regional Health Systems, Inc.
- Sun Healthcare Group Inc.
- Vencor (Kindred Health Care)
- Western Massachusetts LifeCare

Physical security

Epiq facilities – including its offices and data centers – are authorized-access only. Workstations and electronic media access is strictly controlled via written policies, which cover transferring, removing, disposing and re-using electronic media and PII/ PHI.

Technical security

Epiq employs unique user IDs and role-based access controls, automatic log-off and encryption, audit reports and integrity controls to prevent unauthorized access to protected health and other data.

Disaster recovery

Our proprietary data centers located on five continents provide data redundancy that ensures the integrity and recoverability of confidential patient information.