

Enable investigations and litigation by efficiently collecting data from mobile devices.

Securely collect data either onsite or remotely from mobile devices for investigations and litigation.

Use the most appropriate collection method for the required data, considering speed, cost, and risk.

Three Levels of Service

Express Collection

Quickly gather targeted mobile messaging data with minimal custodian interruption.

Standard Collection

Meet general data preservation needs with cost-effective yet broad mobile data captures.

Advanced Collection

Capture the full file system from mobile devices for in-depth forensic analysis.

Why Epiq Legal Solutions

Experience the advantage of solutions from a partner specializing in legal.

Drive decisions with AI solutions that combine people, process, technology, and data.

Remote or Onsite Collections

Same Day Collections

Fixed Fee Pricing

Differentiators

- Integrate mobile device data collection into your overall investigation or litigation, working with experts who span data collections, forensic analysis, and testimony.
- Determine the most appropriate collection method for each custodian by consulting with experts who offer three levels of service based on cost, speed, and risk.
- Ensure mobile data is admissible in court by relying on expert forensics teams that use industry-standard tools and techniques for mobile device collections.

Mobile Device Collections – a Potential Minefield

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	Express Collection	Standard Collection	Advanced Collection
Scope	Targets text messages and certain applications on mobile devices.	Methods like iCloud backups or native Android user data.	Full mobile device collection.
Method	Remote collection using a client utility or app.	May require physical kits or more custodian cooperation.	Physical collection only.
Use Cases	Quick, targeted collection of text messages and supported apps.	Specific data collection, less comprehensive.	Comprehensive forensic preservation, and detailed analysis.
Cost and Time	Faster, less intrusive, and less expensive.	Can be faster and less expensive, especially for specific data.	Longer and more expensive due to comprehensive nature.
Data Types Collected	Text messages and supported apps like WhatsApp, WeChat, Telegram, Signal, Threema, etc. on Apple iOS devices.	Varies, but may not capture all data on the device including operating system artefacts, ephemeral messaging data, and stored email.	All data on the device, including underlying databases, ephemeral messaging data, and operating system artefacts.
Custodian Involvement	Requires custodian to install an app or use a client utility.	Depending on the solution, some higher level of custodian involvement may be required.	Minimal, as it requires onsite or lab-based work.
Geographical Flexibility	Can be used anywhere in the world, with data centres in the US and UK.	May be limited by the need for physical kits, custodian cooperation, and regional privacy laws.	Can generally be used in Europe, North America, Latin America and other countries with certain restrictions.