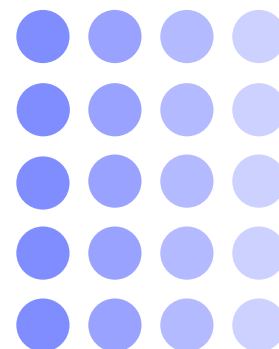# Get a complete understanding of chat and mobile data for effective legal and compliance review.

Improve eDiscovery operations with a dedicated tool for processing chat data from Microsoft Teams and mobile platforms.

Retrieve Cloud Attachments	Make Conversations Contextual	Provide Reviewer-Friendly Output
Collect from Microsoft Teams chat and email, obtaining the version sent at the time of the communication.	Group messages into coherent conversations based on time or dormancy periods.	Translate output into Relativity Short Message Format (RSMF) or PDF for legal review.

- Include chat data from Microsoft Teams and mobile device collections.
- Fully represent image-rich conversations by retrieving and incorporating HTML-embedded objects, such as GIPHY, stickers, and emoticons.
- Include Teams Meeting recordings.
- Uncover hidden data by surfacing edited and deleted communications.
- Transform Cellebrite chat data into Relativity Short Message Format (RSMF) files.
- Support global teams by configuring how time zones are presented.

SMS   WhatsApp   Teams   WeChat

Why Epiq Legal Solutions?

Experience the advantage of solutions from a partner specializing in legal.

Drive decisions with AI solutions that combine people, process, technology, and data.

Review-Ready Chat Output

Epiq Differentiators

- Ensure access to information by including the actual cloud attachments, instead of links that reviewers cannot access.
- Meet security requirements with a range of deployment options including on-premise enterprise installation, an Azure tenant, remote access administration by Epiq, or transactional services model.
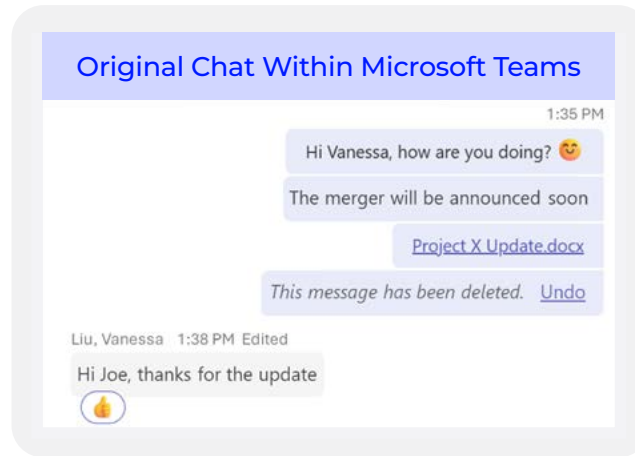
The Challenges of Collecting and Reviewing Chat Messages
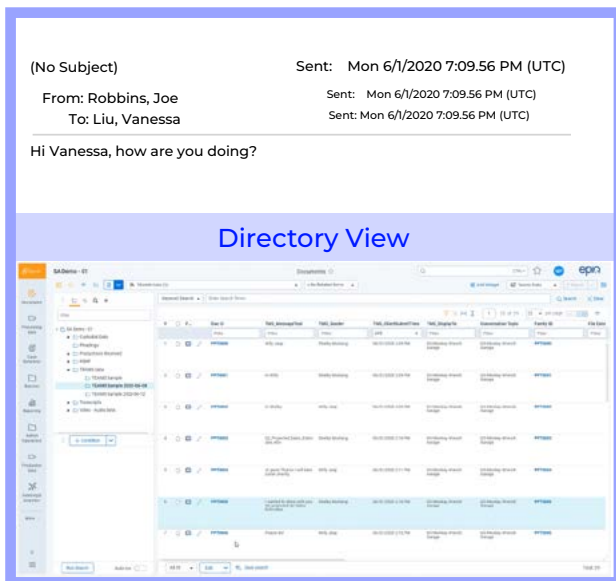
Read the Blog

Epiq Chat Connector

Display Conversation in context, including hidden or deleted data.

Original Chat Within Microsoft Teams

1:35 PM

Hi Vanessa, how are you doing? 😇

The merger will be announced soon

Project X Update.docx

This message has been deleted. Undo

Liu, Vanessa 1:38 PM Edited

Hi Joe, thanks for the update

👍

Without Epiq Chat Connector

Each message within the chat conversation is a **separate** entry.

(No Subject)   Sent: Mon 6/1/2020 7:09.56 PM (UTC)
  From: Robbins, Joe   Sent: Mon 6/1/2020 7:09.56 PM (UTC)
  To: Liu, Vanessa   Sent: Mon 6/1/2020 7:09.56 PM (UTC)

Hi Vanessa, how are you doing?

Directory View

With Epiq Chat Connector

All items from the conversation are contained within a **single entry**, with access to linked files.

Team:	Chat
Active Participants:	Robbins, Joe joe.robbins@company.com; Liu, Vanessa vanessa.liu@company.com
Topic:	Chat
Timeframe:	4/29/2025 1:35.21 PM – 4/29/2025 1:38.18 PM
Thread Id:	19:2635d3f7-5c60-410a-8e80-28a14c7b5097_76ab969a-d941-42ca-8ebd-7e5a6c16584f@unq.gbl.spaces
Skype Id:	79f2c659d255d29e0fc4702e0a6548fa3e3834ce9588bbf3e939b6
Subreply Id:	1745920641033

Robbins, Joe 4/29/2025 1:35.21 PM
Hi Vanessa, how are you doing? 😇

Robbins, Joe 4/29/2025 1:35.48 PM
The merger will be announced soon

Robbins, Joe 4/29/2025 1:36.30 PM
  Project X Update.docx

Robbins, Joe 4/29/2025 1:36.55 PM (Deleted: 4/29/2025 2:51.08 PM)
Call your broker now, the market will find out later this PM

Liu, Vanessa 4/29/2025 1:38.18 PM (Original with Edits)
Thanks, Joe! I think this could pay for the beach house I've been eyeing...

Liu, Vanessa 4/29/2025 1:38.18 PM (Edited: 4/29/2025 2:57.37 PM)
Hi Joe, thanks for the update
Robbins, Joe joe.robbins@company.com +like 4/29/2025 1:40.49 PM