

epiq confidence

Leverage eGovern, the award winning file analysis and eDiscovery tool, to respond to data subject access requests (DSARs) and meet the requirements of the General Data Protection Regulation (GDPR)

Problem

GDPR has introduced additional layers of complexity to every aspect of data protection. One of the biggest challenges is the new, shorter time frame for responding to DSARs. Now, more than ever, companies need to understand their data: where it is, how it is collected and managed, and how to present it back to data subjects without infringing on any other requirements of GDPR. All while managing an effective audit trail.

Solution

Companies need to understand their data landscape and effectively classify data they are holding to meet data processing, retention and disposition requirements. Without effective classification, retention and disposition policies, companies can expose themselves to litigation risk and increased discovery and storage costs. Effective classification can also improve internal governance and ensure regulatory compliance.

Our automated classification approach enables records managers and information governance practitioners to reliably enforce policies and retention schedules, while providing the transparency and seamless experience that end users require to be productive, informed and empowered.

What we offer

eGovern™ for GDPR is the first and only combined file analysis and eDiscovery tool built specifically to meet data subject requests and data protection requirements of GDPR. eGovern breaks down data classification into three steps:

- 1. Analyse** - We use reporting and analytics tools to analyse the data in question. We look to understand the total volume, the age of the content (i.e. number of files created before/after a certain date), and the frequency of content access (i.e. how often the data is used or reviewed), etc.

2. Classify - We then create and implement rules for how policies will be applied based on users, groups, file location, file content, etc. In this phase, eGovern provides an intuitive dashboard to help records managers understand the total content under management, how it is dispersed across geographic locations and how much of the content has been classified.

3. Act - Once the data is analysed and classified, automated and manual functions are used to move, copy and/or delete content based on the applied classifications. eGovern includes the ability to apply legal holds to suspend actions where necessary.

Features

- Automated file analysis and eDiscovery capabilities to easily locate relevant personal information in your environment
- Automatic personal information identification, classification, and encryption/protection combined with our integration to Microsoft Azure Information Protection
- Personal information collection and delivery to custodians for data subject requests
- GDPR data subject request workflow and auditing
- GDPR right to be forgotten defensible deletion features
- Automated take action on content: migrate, move to Office 365, deletion, legal hold, etc.
- Full text, expression, pattern matching, and other automated data identification methods leveraging elastic search to handle large volumes of data quickly
- Fully audited activity to help meet GDPR reporting requirements